## Astron Energy Eastern Cape "Spot the Difference" Facebook Competition by Eyona Energy

# TERMS AND CONDITIONS:

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I agree and understand that I shall be bound by and comply with the terms and conditions for entry into the Seven Bridges Trading 23 (Pty) Ltd t/a Eyona Energy Spot the Difference Competition ("The Competition") and that in the event that I fail to comply with the terms and conditions for entry for any reason that my entry shall not be eligible for any prize and I may be disqualified from the competition.

1. The competition shall start on 5th February 2021 and run until further notice.
2. The competition applies to photographs specifically identified as "Spot the Difference Competition" on the Astron Energy Eastern Cape Facebook page.
3. A round of the "Spot the Difference" competition comprises one Spot the Difference set of two pictures. Each round is independent of all other rounds. The closing date of each round will be posted at the same time as the pictures.
4. To enter, a participant shall identify the differences between the two pictures and post their answers on the Astron Energy Eastern Cape Facebook page in the comments section under the competition post.
5. Participants may only submit one answer per round of the competition. Should more than one entry per round be received from the same entrant, the first received entry will be deemed to be the valid entry, and subsequent entries discarded.
6. Two prizes will be awarded, each prize comprising R500 (five hundred Rand) worth of **fuel vouchers to be redeemed at Astron Energy R72 Motors, Port Alfred, Astron Energy Kei Gate N2 Service Station or Dutywa Service Station, Dutywa**. Eyona Energy accepts no responsibility for any variation in the worth of the prize due to fuel price variation or any other reason. The prize, or any unused portion is not transferable or exchangeable and cannot be taken as cash.
7. The competition is open to everyone domiciled in the Eastern Cape and Kokstad, except employees of Astron Energy, Caltex, Eyona Energy their advertising and promotional agencies, marketing service companies, other suppliers, their retailers and retailer employees and the immediate family members (parent, child or sibling) of all of the above.
8. To qualify for a prize, a participant may not have won a prize with Seven Bridges Trading 23 (Pty) Ltd (t/a Eyona Energy) within the past 90 days.
9. For avoidance of any doubt, it is specifically stated that there is no obligation on the part of any participant to purchase fuel in order to enter this Competition.
10. Entries containing or depicting illegal, sexually explicit or morally or racially offensive content will not be eligible to win and will be deleted and the participant may be barred from the Astron Energy EC Facebook page, at the discretion of Eyona Energy.
11. Every correct, qualifying entry received by midnight on the closing date will be entered into a draw and the potential winners will be selected using a random number programme. An entry is correct if it identifies all, and only, the differences between the two pictures.
12. Should there be no, or insufficient, correct entries, the entries closest to the correct answer will be identified as potential winners.

13. The decision of the judges at Eyona Energy is final and no correspondence shall be entered into. Eyona Energy may in its sole discretion decide that an entry is not eligible for the competition and may disqualify the entry even if the entry is correctly submitted.
14. The potential winner will be contacted via Facebook Inbox, or in a comment below the entry post, with a request for a contact phone number. The potential winner will have three days in which to respond, after which they will be deemed not to have accepted the prize, and a replacement potential winner will be selected using the same random number process.
15. A verification process will then be carried out via telephonic voice interview. Winners are required to adhere to the verification process in order to claim their prize. Should a potential winner be ineligible in terms of these terms and conditions, or should the winner be unwilling or unable to comply with the verification process, a replacement potential winner will be identified, and the process repeated.
16. Each prize may only be awarded to or taken by the person who is a winner of a prize. It is noted that the person that posted the winning post will be considered to be the winner if there is any dispute.
17. The prize may either be collected in person or the winners may have the prize couriered to them. If collected in person this will be at an Eastern Cape Astron Energy service station of their choice (Currently R72 Motors, Port Alfred, Kei Gate N2 outside East London or Dutywa Service Station, Dutywa) or alternatively at either the Gqeberha (formerly PE) office or the East London office during office hours. If the winner requests that the prize is couriered, the winner exonerates Eyona Energy and their chosen carrier from any liability in the event that the voucher does not arrive or is incorrectly delivered.
18. Eyona Energy requires the winners to produce a copy of their ID or other identification, and to complete and submit an information disclosure agreement and indemnification to enable Eyona Energy to ensure compliance with these rules and the Consumer Protection Act 68 of 2008. In the event that the winner requests a courier to deliver the prize, these documents must be scanned and returned to the designated email address prior to the prize being dispatched. Should any winner refuse or be unable to comply with this rule for any reason, such winner will be deemed to have rejected the prize and it shall revert back to Eyona Energy.
19. It is noted that if the voucher is lost, once it has been signed for by the winner, Eyona Energy will not be able to replace same.
20. Prize winners, on acceptance of prizes, may be requested to participate in publicity or broadcast or publishing with Eyona Energy internal or external communication including social media. Names of the winners (first name, last initial and town of residence) may also be announced on the Astron Energy Eastern Cape Facebook page.
21. All entries and any copyright subsisting in the entries become and remain the property of Eyona Energy.
22. Eyona Energy collects contact information about entrants in order to contact them about the competition and where appropriate award prizes. In terms of the Personal Protection of Personal Information Act all information as requested for the purposes of entering the competition and awarding the prizes will be processed. Same will be kept securely for the period of time required by the National Consumer Act at which time such information will be destroyed. The information kept and processed will not be used for any purpose other than for the purpose of this specific competition.
23. Eyona Energy is not responsible for any problems or technical malfunction of any telephone networks or lines, computer on-line systems, servers, or providers, computer equipment, software, technical problems or traffic congestion on the Internet or at any website, or any combination thereof, including any injury or damage to participants or any other person's computer related to or resulting from participation in or down-loading any materials in this competition.
24. Eyona Energy will not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury suffered or

sustained in connection with the prize/s, except for any liability which cannot be excluded by law. Eyona Energy will not be responsible for any incorrect, inaccurate or incomplete information communicated in the course of, or in connection with, this competition if the deficiency is occasioned by any cause outside the reasonable control of Eyona Energy including without limitation technical malfunctions or failures or warranties (including warranties and functionalities of the prize/s).

25. Eyona Energy shall have the right to terminate the competition immediately and without notice. In the event of such termination, all participants agree to waive any right that they have to recourse against Eyona Energy their agents, service providers, publishers and or promoters.
26. Dates, times and prizes are subject to change without prior notice.
27. If for any reason this competition is not capable of running as planned because of unforeseen circumstances including (but not limited to) government decree, infection by computer virus, bugs, tampering, unauthorised intervention, technical failures or any other causes beyond the control of Eyona Energy, which corrupt or affect the administration, security, fairness, integrity or proper conduct of this competition, Eyona Energy reserves the right in its sole discretion to cancel, terminate, modify or suspend the competition subject to any written directions under applicable legislation.
28. Eyona Energy also reserves the right in its sole discretion to disqualify any individual who Eyona Energy has reason to believe has breached any of these conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the competition. Unfair practices such as, but not limited to, suspicion of vote rigging, creation or use of false profiles to gain an unfair advantage, shall fall within this clause. Determination of whether a practice is unfair rests with Eyona Energy and no discussion of such a decision will be entertained. Eyona Energy's legal rights to recover damages or other compensation from such an offender are reserved.
29. Entering of the competition indicates acceptance of all the above rules and any violation or attempt to violate any of these competition rules will result in immediate disqualification of the transgressor.

For more information please contact competition@eyonaenergy.co.za